

K2 Mounts Warranty

K2 Mounts warrants to the original purchaser of its mounting brackets for the life of the bracket, that the bracket shall be free from defects in assembly, material, or workmanship and will repair or replace, at its sole discretion, a defective bracket free of charge, provided the bracket is returned to K2 Mounts prepaid by purchaser. Unauthorized service or repairs by anyone other than K2 Mounts or a pre-approved repair facility renders this warranty void and shall release K2 Mounts from any further responsibility or obligation.

K2 Mounts will repair or replace up to a maximum of \$10,000.00, at its option, any component (television, projector, monitor or screen) which is damaged by a K2 Mounts bracket's failure to perform* when that product is properly installed** for its intended use. This Lifetime Warranty is subject to the limitations and exclusions set forth herein. K2 Mounts will repair or replace the damaged components (television, monitor or screen) at K2 Mounts option, up to an amount equal to the fair market value of the damaged equipment or the original purchase price of the equipment, whichever is less, up to the maximum amount set forth above.

K2 Mounts reserves the right to inspect the damaged component, the K2 Mounts bracket alleged to have failed, and the site where the damage occurred. All costs of shipping the K2 Mounts bracket and damaged component to K2 Mounts for inspection shall be borne solely by the purchaser. K2 Mounts reserves the right to negotiate the costs of repairs. If K2 Mounts determines, in its sole discretion, that it is impractical to ship the damaged component or bracket to K2 Mounts, K2 Mounts may designate, in its sole discretion, a component (television, monitor or screen) repair facility to inspect and estimate the cost to repair. The cost, if any, of shipping the component to and from such repair facility and of such estimate shall be borne solely by the purchaser. Damaged components must remain available for inspection until the claim is finalized. Whenever claims are settled, K2 Mounts reserves the right to be subrogated under any existing insurance policies the claimant may have.

All above warranties are null and void if: the K2 Mounts bracket in use during the occurrence is not provided to K2 Mounts for inspection upon K2 Mounts request at the sole expense of the purchaser; or if K2 Mounts determines that the K2 Mounts bracket has been improperly installed, altered in any way or tampered with; or if it is determined by K2 Mounts that the damage did not result from the K2 Mounts product's failure or that in fact no occurrence took place; or the repair or replacement of the damaged equipment is covered under a manufacturer's warranty; or K2 Mounts determines that the equipment was not used under normal operating conditions or in accordance with any labels or instructions. Improper installation voids the warranty. The K2 Mounts warranty and assurance only protects against damage to properly connected and installed equipment where K2 Mounts has determined, in its sole discretion, that the damage resulted from a K2 Mounts product failure, and does www.k2mounts.com not protect against acts of God such as flood, earthquake, war, vandalism, theft, normal-use wear and tear, corrosion or abuse. Any damage caused by failure to observe instructions for installation, or product limitations specified in the product manual or product specification sheet, or mounting on unsuitable surfaces will not be covered by the K2 Mounts warranty.

The warranty described herein shall be IN LIEU OF any other warranty, express or implied, including but not limited to, any warranty of MERCHANTABILITY or FITNESS FOR A PARTICULAR PURPOSE.

In no event shall K2 Mounts be liable for incidental, special, direct, indirect consequential or multiple damages such as, but not limited to, lost business or profits arising out of the sale or use of any K2 Mounts products, even if advised of the possibility of damages. This warranty and insurance gives you specific legal rights, and you may also have other rights, which may vary from state to state. Some states do not allow the exclusion of limitation of incidental or consequential damage so the above limitations may not apply to you.

The warranty and insurance is valid only for the original purchaser of the product and only if the original purchaser registers the purchase on-line at www.k2mounts.com or by mailing a copy of the purchase receipt and product warranty registration card to TV Mounting Brackets Inc., 14726 Ramona Ave, Suite 201, Chino, CA 91710 within thirty (30) days of the date of purchase.

All damage claims against the product must be made within fifteen 15 days from the date of the occurrence and must be accompanied by a receipt for the damaged bracket or the warranty is void. Warranty is only valid in USA and Canada. To file a warranty claim please write to us at TV Mounting Brackets Inc., 14726 Ramona Ave, Suite 201, Chino, CA 91710, within 15 days of the occurrence. Please provide to us or have the following information available:

- a. K2Mounts bracket part number.
- b. The equipment that was used with the K2Mounts bracket at the time of the occurrence.
- c. The component that was damaged during the occurrence and the extent of the damage.
- d. The date of the occurrence.
- e. Where you purchased the K2Mounts product.
- f. Date you purchased the K2Mounts product.
- g. Copy of the original receipt for the damaged product.

* Failure to perform in accordance with that bracket's specifications sheet or product manual

** Properly installed in accordance with that bracket's installation instruction sheet or bracket manual and only when mounted on approved surfaces.